

888344 Digital Interaction Project Lab

Lab 1. Contextual Inquiry: Universities

Work in pairs

Following these instructions in order:

1. **Users:** list types of users of a website or phone app for a University. Include students, potential students, parents, course or event attenders (e.g. marathon runners), campus visitors, international students, disabled users, for example.
2. **User's needs:** list the information that each user might need, or any other information that a user might need.
3. **Visit 3 examples:** Choose a university from your home country, CMU or ICDI, and another from a different country. Visit their website and/or phone app. List what information is easily accessible (e.g. map, courses, language, etc.)
4. **Venn diagrams:** Draw 3 Venn diagrams, one for each university. The diagram will have one circle with information from part 2, and another circle with information from part 3. Overlap the circles with common information.

Submit one document with the solution to the above.

To submit your work either hand in a hard copy or send an email to Dr Séamus at drseamuslyons@gmail.com. Include your names, student id numbers, exercise name: '344 Contextual Inquiry' and attach the document.